To connect your domain(s), update your nameservers

https://kyzoe.be/en/docs/to-connect-your-domains-update-your-nameservers/

If you see an error message when trying to add a website to your Enhance web hosting or Enhance reseller subscription, stating that the domain is not using the correct nameservers:

To connect your domain(s), log in to your domain provider and update your nameservers to:

Check the following:

1. Check the domain's nameservers at the registrar or, if the domain is registered with us, in the client area.
   Log in to your domain registrar and make sure the domain uses the correct nameservers for your hosting
   Nameserver changes can take time to propagate (usually up to 24 hours).
2. Check the domain's DNS A record
   If you manage DNS separately, make sure the domain's A record points to the correct IP address of the web server.

Additional tips:

- If you have recently changed nameservers or DNS records, allow time for DNS propagation before trying again
- Make sure there are no conflicting DNS records (such as multiple A records pointing to different IP addresses)
- If the problem persists after propagation, contact support with the domain name